



**Florida Blue Alignment Group Termination for  
BlueMedicare Preferred HMO Plan**

**Purpose of this communication:**

To inform providers that Florida Blue's agreement with Alignment is terminating effective 12/31/19 and Florida Blue will not be offering the BlueMedicare Preferred HMO plan in 2020. Patients enrolled in the BlueMedicare Preferred HMO plan have the option to select another Florida Blue Medicare Advantage plan.

**What do I need to know?**

- Impacted patients received a letter from the Centers for Medicare & Medicaid Services (CMS) informing them that the BlueMedicare Preferred HMO plan will not be available in 2020.
- Impacted patients have the option to choose a different Florida Blue Medicare plan or to enroll with another Medicare Advantage health plan.
- If the impacted patient chose another Florida Blue Medicare plan and has services authorized/registered with CareCentrix for dates of service on or after 1/1/2020, CareCentrix will assign new authorization and Intake ID numbers for those services and will provide the new numbers to impacted providers.
- If the impacted patient enrolled with another Medicare Advantage health plan, for dates of service on or after 1/1/2020, please obtain authorization from and bill the new health plan.
- Submission of a claim for a member under the terminated BlueMedicare Preferred HMO plan for a date of service on or after 1/1/20 may result in rejection or denial.

**What do I need to do?**

- Verify the patient's eligibility and benefits before submitting any request to CareCentrix.
- If you did not receive a new authorization and Intake ID number for an impacted patient who enrolled in a new Florida Blue Medicare Advantage plan and requires services in 2020, please submit a request via the CareCentrix Portal: HomeBridge®.

**Thank you in advance for your cooperation and continued partnership. If you have any questions, please reach out to your Network Management representative.**